Indian Airlines and private air taxi ope-

(b) what action has been taken by the Government to prevent such incidents; and

(c) whether Government have suspended the licence of any scheduled air taxi operator in this regard ?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD) : (a) There have been three significant incidents of air safety violations in the recent past. These incidents pertained to Air Taxi operators.

(b) DGCA monitors the observance of safety norms by all operators. Deficiencies observed are brought to the notice of the operators for corrective action. Measures such as suspension of permit, cancellation of Certificate of Airworthiness etc. are also taken wherever called for.

(c) Yes, Sir.

Reconstitution of ITDC Board

799. SHRI V. GOPALSAMY :
SHRI J. S. RAJU:

Will the MINISTER OF CVIL AVIATION AND TOURISM be pleased to refer to the answer to Starred Question 281 given in the Rajya Sabha on the 28th July, 992 and state :

(a) what is the number of members of ITDC Board as on date with their names, official designations and the date on which each was nominated and the date of expiry of the term of each Member;

(b) when was the ITDC Board reconstituted last;

(c) whether there is any proposal to reconstitute the Board of ITDC to improve its functioning; and

(d) if not, what other steps are being taken to improve the image and functioning of ITDC ?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD) : (a) At present following officers have been appointed as Directors on the Board of Directors of ITDC until further orders :—

Sl. No.	Name	Designation	Date of appointment
		3	4
1.	Shri Anil Bhandari	Chairman & Managing Director, ITDC	1.10.1992 (AN)
2.	Shri Yogesh Chandra	Director General (Tourism)	24.1.1991
3.	Shri A. K. Aggarwal	Financial Advisor (Tourism)	4.8.1992

(b) The last ITDC Board was constituted in October, 1985.

(c) Yes, Sir.

(d) Does not arise.

Civil Airport at Jubbar Hatti in Shimla

800. SHRI P. UPENDRA : Will the Minister of CIVIL AVIATNON AND TOURISM be pleased to state :

(a) whether the civil airport at Jubbar Hatti in Shimla District is surrounded by unstable slopes; and

(b) if so, what steps Government are taking for the improvement of this airport ?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD) : (a) and (b) The National Air-

ports Authority has finalised the plans to stabilise the slopes by plantation of trees and bushes. The project is likely to cost Rs. 60 lakhs. The work has been entrusted to the Forest Department of Himachal Pradesh Government.

Mishandling of baggages at airports

801: SHRI SAMAR MUKHERJEE : Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state :

(a) what is the number of instances of mishandling of baggage that have been committed by Indian Airlines with details thereof, regionwise, for the last three years;

(b) what is the total compensation paid for the last three years, yearwise and region-wise;

(c) what action has been taken to prevent such instances.

(d) whether police complaints have been lodged in each case; and

(e) if so, the details thereof ?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD) : (a) 3027 baggage mishandling cases were reported on Indian Airlines network in the last three years. Region-wise details is given in the statement I attached (see below).

(b) The amount of compensation paid by Indian Airlines for the last three years, region-wise is given in the statement II attached (see on p. 73-74).

(c) The following steps have been taken by Indian Airlines to streamline baggage handling :—

(i) Indian Airlines has introduced baggage matching system at base stations.

(ii) Security staff has intensified vigil at the loading|unloading points.

(iii) Registered baggage is being delivered to passengers after matching the baggage counterfoils with the baggage tags.

(iv) All baggage mishandling cases are immediately reported to Indian Airlines Regional Security Department for investigation and remedial measures.

(d) and (e) Lodging of complaints with the police is at the discretion of passengers.

STATEMENT I

Statistics of Mishandled Passenger Baggage Complaints in 1990, 1991 *and* 1992

	1990	1991	1992	Total
Delhi	154	248	233	635
Bombay	340	480	345	1165
Calcutta	198	138	251	587
Madras	238	227	175	640
Total	**930**	**1,093**	**1,004**	**3,027**